

Topic: CAS2Net Grievance Process

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Housekeeping Items

- Presentations are sent in advance through the CAS2Net Pay Pool Notices
- Posted to What's New 2
- Available in User Notifications 3
- Enter your email address in chat 4. if you did not receive it



CAS2Net 2.0 Your Session will expire in 14:25 minutes

- 5. Please remember to "Mute" your phone to prevent any background noise and additional feedback.
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CAS2Net and CCAS Open Forum Thursday 1 February 2024 1:00 PM Eastern Time

Topic: CAS2Net Grievance Process

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Before we start with the grievance process ...

Retrieving Salary Appraisal Forms for Archived Users

Two options on archived users.

- 1st Option: For the Final version
- > Administrator
- > Reports > 2023
- > Salary Appraisal Form
- > Select Appraisal Form sections





> Make sure to check box Include Archived/Transfer



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Retrieving Salary Appraisal Forms for Archived Users

2nd Option: For the "sign" version

- > Administrator
- > CCAS Management
- > Annual Assessments
- > Fiscal Year
- > Make sure to check the box
 Include Archived/Transfer
 > Search user

Employee Annual Assessments				
General Information				•
	Fiscal Year			
	2023	v		
Employee Annual Assessments - Administrator				Reset Data Table 🗢 😑
m				
Include Archived/Transfer				
Show 100 v entries			Search:	
Status Q Name Q Email Q	tt.	Supervisor 1 Q	Supervisor 2 Q	Date Communicated Q

Annual Assessment for ARCHIVED USER (Submitted to Pay Pool)

	Fis	ical Year:	
	Selec	ct Option 👻	
Supervisor Level 1: SMITH, SAMANTHA LYNN	Supervisor Level 2: HENSLEY, MATTHEW T	Sub-Panel Manager: HAZEN, LAURA MARIE	Pay Pool Manager: OLIVERO, KRISTIAN ALLEN
Broadband Level: III	Occupational Series: 0855 - ELECTRONICS ENGINEERING	Career Path: NH - Business Management and Technical Management Professional	Expected OCS and Range: 61 - 64 - 68
Current Contribution Plan Details			Refresh Annua
	Contribution	Plan Effective Date	
	10	-01-2022	

> Use Offline Signature to "sign".

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CAS2Net Grievance Module

CAS2Net Grievance Module

- To Access the Grievance Module, go to Menu > Administrator > CCAS Management > Grievances
- Administrator/Super Users facilitate, oversee, and administer the grievance process for their assigned organization(s).
 - You <u>can</u> review the grievance, return it to the employee or supervisor for modifications, and review and submit grievance to pay pool manager for decision
 - You <u>cannot</u> modify an employee grievance
- There are two ways to start a grievance:
 - (1) Employee if a Grievance Window has been set, Employee initiates a grievance in the designated timeframe
 - (2) Administrator employee informs the administrator that s/he wants to submit a grievance. The administrator then "initiates" the grievance option to the Employee CAS2Net menu





Organization Management Settings for CCAS Grievances

Organization Management Set a Grievance Window

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- IAW local business rules/process. The Grievance Window is the specified time frame (start date and end date, 15 calendar days) entered by the administrator to allow employees to initiate and submit grievances themselves.
- The grievance window only effects the employee's ability to initiate a grievance.
 - As the administrator, you will have the ability to "initiate" a grievance on the employee's behalf regardless if a Grievance Window is set or not
- To set a Grievance Window, go to Administrator > Organization Management > Organization Details



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Organization Management Assign Sub Panel Manager as Grievance Manager

- IAW local business rules/process, Administrators assigned at the pay pool level can set the sub panel manager as the grievance manager (approver for grievances) versus the default which has the pay pool manager as the grievance manager.
 - When the designated toggle is selected to Yes, the assigned sub panel manager(s) would be responsible for reviewing, granting/denying, and signing and finalizing the grievance
 - When the designated toggle is selected to No, the assigned pay pool manager would be responsible for reviewing, granting/denying, and signing and finalizing the grievance
- To set the sub panel manager as the approver of grievances, go to Menu > Administrator> Organization Management > Organization Details
 - Click Yes on Use Sub Panel for Grievance Manager toggle then save

Time Off Award Options 50 / 100	Grievance Start	Date -22-2023	Grievance End I	2-11-2023	Use Sub Panel for Grievance Manager No Yes	Use SPM for BUE Grievance No Yes	Grievances recalculate Time Off Award No Yes
Employee Midpoint Target Date	e	Supervisor Midpoint Target Da	te	Employee Annual Target Date	Sup	ervisor Annual Target	Date
03-21-2023		04-18-2023		10-11-2023	i	10-31-2023	iii
Pay Pool Additional References	(Optional)						
🗟 🖶 🔏 🖻 🛱 🕻	5 🔿 🏔 🤤						
B I ∐ ≒ ⊟ ∈ +≡		x 90					
							Cancel Save

Organization Management Assign Sub Panel Manager for BUE Grievances

- IAW local business rules/process, Administrators assigned at the pay pool level can set the sub panel manager as the grievance manager (approver for grievances) for BUE (bargaining unit employees) vice the default which has the pay pool manager as the grievance manager.
 - When the designated toggle is selected to Yes, the assigned sub panel manager(s) would be responsible for reviewing, granting/denying, and signing and finalizing the grievance
 - When the designated toggle is selected to No, the assigned pay pool manager would be responsible for reviewing, granting/denying, and signing and finalizing the grievance
- To set the sub panel manager as the approver of BUE grievances, go to Menu > Administrator> Organization Management > Organization Details
 - Click Yes on Use Sub Panel for Grievance Manager toggle then save

Time Off Award Options	Grievance Start Date 01-22-2023	Grievance End Date 02-11-2023	Use Sub Panel for Grievance Manager No Yes	Use SPM for BUE Grievance No Yes	Grievances recalculate Time Off Award No Yes
Employee Midpoint Target Date	e Supervisor Midpoint	Target Date Employee Annual T	arget Date Su	ipervisor Ar jual Targe	t Date
03-21-2023	04-18-2	2023	-2023	0-31-2023	i
Pay Pool Additional References	; (Optional)			•	
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					Cancel

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Organization Management Recalculate Time off Award (TOA)

- Administrators can set your pay pool to have the option to have grievances recalculate Time Off Award (TOA).
 - Note: This would only apply if TOA in lieu of a Contribution Award (CA) was offered and selected during the associated annual assessment process.
- To set grievances to recalculate TOA, go to Menu > Administrator> Organization Management > Organization Details
 - Click Yes on Grievances Recalculate Time Off Award toggle then save

Time Off Award Options 50 / 100	Grievance Start	Date -22-2023		Grievance End	Date 12-11-2023		Use Sub Panel for Grievance Manager No Yes	Use SPM for BUE Grievance No Yes	Grievances recalculate Time Off Award No Yes
Employee Midpoint Target Dat	te	Supervisor Midpoint T	arget Dat	e	Employee Annual Tar	rget Date	Su	pervisor Annual Targe	et Date
03-21-2023		04-18-20	23		10-11-2	2023		10-31-2023	3
Pay Pool Additional Reference	s (Optional)								
🛯 🗟 🖶 🔏 🖻 🛍 🕻 🖬	5 🔿 🎢 🤷	Eb							
B I ∐ ≟≣ ⊞ ∈≡ ∰		23 80							
									Cancel Save

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Will business rules require coordination with HR, LMR, Legal, EO, Union Representative or someone designated by the Head of the Participating Organization?



- A Grievance Reviewer may be either an AcqDemo or non-AcqDemo individual with the responsibility to review grievances on behalf of an employee and/or a pay pool panel as defined by the organization's CCAS grievance process.
 - A Grievance Reviewer may be HR, LMR, legal, EO, union representative or as designated by the Head of the participating organization
- A Grievance Reviewer can review, print, and track employee grievance progress/status but cannot approve or modify any grievance as reviewers have a read-only role in CAS2Net.
- The pay pool administrator assigns the Grievance Reviewer role in (1) Organization Management or (2) User Profile.
- Once the role is assigned, the user will see a Grievance Reviewer Module in their navigation menu.

Add Grievance Reviewer Role – Organization Management

- The pay pool administrator assigns the Grievance Reviewer role in (1)
 Organization Management or (2) User Profile.
 - Administrator
 Appraisal Status
 Offline Interface
 Previous Cycle Data
 Sub-Panel Meeting
 CMS Online
 Pilot Test New CMS Format
 Organization Management
 Pay Pool Notices
 Archived Appraisals
 Reports
 - Trusted Agent
 - CCAS Management
 - 🔹 🕾 User Management

- Go to Organization Management
- Scroll down to User Roles
- Click on Add Roles
- Select User (Could be external users. Must have a User Profile))
- Select role Grievance Reviewer
- Click Save

er Roles						Add Role 😌
						Search:
Role	11	Is Trusted Agent	11	User	1ª	Email
Manager		No		DISTRICT, OF COLUMBIA		JERRY.LEE@DAU.EDU
Secondary Manager		Yes		LEE, JERRY		JERRY.LEE@DAU.EDU
Super User		No		SUPER, USER		JERRY.LEE@DAU.EDU





Save



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Add Grievance Reviewer Role – User Profile

Assigned

 The pay pool administrator assigns the Grievance Reviewer role in (1) Organization Management or (2) User Profile.

List Assigned Users

- Go to User Management
- Click on User

- Scroll down to **Organization Roles**
- Assigned Employe 🐣 User Management Show 25 🗸 entries Sub-Panel Q IERRY, LEE@DAU, ED OF COLUMBL 9000 - 9000 Mac IERRY LEE Organization Roles Add Role -10 🗸 entries Organization Role AcqDemo - AcqDemo-PMO > 9000 - 9000 Macro Free Pay Pool > 9000-Sp-Friday - 9000 Sub-Panel Friday Manage Showing 1 to 1 of 1 entries

Add/Edit Organization User Role

1000 - 9000 Macro Free Pay Pool

Manager Secondary Manage

- Click Add Roles
- Select Organization
- Select Grievance Reviewer
- Click • Save
- User sees new role





Remove Grievance Reviewer – Step 1 of 2

To remove the role Grievance Reviewer

- Step 1
- Open User Profile
- Scroll down to Organization Roles
- Click on User
- Pop-up
- Select Delete
- Pop-up
- Select Delete
- Role deleted
- Step 2 Go to Organization Management

Organization Roles	Add Role +	•
Show 10 v entries	Search:	
Organization	Role	11
AcqDemo - AcqDemo-PMO > 9000 - 9000 Macro Free Pay Pool	Grievance Reviewer	
AcqDemo - AcqDemo-PMO > 9000 - 9000 Macro Free Pay Pool > 9000-Sp-Friday - 9000 Sub-Panel Friday	Manager	





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Remove Grievance Reviewer – Step 2 of 2

Step 2 to remove Grievance Reviewer

- Scroll down to User Roles
- Click on User
- Pop-up
- Select Delete
- Pop-up
- Select Delete
- Role deleted



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CCAS Grievance

With Grievance Window Without Grievance Window



CAS2Net Grievance Process with a Grievance Window

CAS2Net Grievance Process with a <u>Grievance Window</u>

Administrative Grievance Process – Example with Grievance Window



CAS2Net Grievance Process – With a Grievance Window

- Once a Window has been established employees will have the ability to initiate a grievance within the designated timeframe.
- To initiate a grievance as the employee, go to Menu > Employee > Annual Assessment
 - Select the Initiate Grievance button
 - Note: the employee will only have this option if a Grievance Window was set by the administrator

은 Employee 🗸 🗸	Annual Assessmen	t for MOURNIN	IG DOVE (Employee Sign	ned)
 Contribution Plan Midpoint Assessment Annual Assessment 	General Information	Fire	- Maran	8
 Additional Feedback Salary Appraisal 		20)21 Vear:	
 Archived Appraisals Reports 	Supervisor Level 1: SUPERVISOR, ACDP	Supervisor Level 2:	Sub-Panel Manager:	Pay Pool Manager: MANAGER, PAY POOL
*	III	0301 - MISCELLANEOUS ADMINISTRATION AND PROGRAM	NH - Business Management and Technical Management Professional	73 - 76 - 80
	Current Contribution Plan Details			•
		Contribution P 10-0	lan Effective Date	tiate Grievance Cancel

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Enable Grievance

- To initiate a grievance, the Annual Assessment must be in the "Employee Signed" status.
 - CAS2Net will not allow a grievance to be initiated until the employee has either signed the annual assessment and/or the administrator bypass the signature requirement for the employee with justifiable reason(s) not to sign
- To bypass employee annual assessment signature requirement, go to Menu > Administrator > CCAS Management > Annual Assessments.
 - Select preferred employee from the table, click Employee
 Unavailable for Signature button
 - Select the appropriate reasoning and save

Employee Unavailable for Signature

Employee Unavailable for Signature	×
Employee Unavailable For Signature Reason	
Select Option	
Death of Employee	
Further education	
Other	
Reassigned to a non-AcqDemo position	
Refusal to Sign	
Removed during probationary period	
Resigned from Federal civilian service	*

Initiate Grievance





CAS2Net Grievance Process – Without Grievance Window

CAS2Net Grievance Process without a Grievance Window







CAS2Net Grievance Process – Without Grievance Window

- To initiate a grievance for an employee as the administrator, go to:
 - Menu > Administrator > CCAS Management > Annual Assessment
 - Select the Initiate Grievance button
 - Select the preferred Fiscal Year and employee from the table
 - Note: The administrator will have the ability to initiate a grievance on the employee's behalf regardless if a Grievance Window was set or not

🖵 Home 🚽	
🛓 Manager 🚽	
🚑 Administrator 🚽	General Information
	Fiscal Year:
	2021 💌
	SUPERVISOR LEVel 1: Supervisor Level 2: Sub-Panel Manager: Pay Pool Manager: SUPERVISOR, ACDP MANAGER, PAY POOL
	Proodband Level: Occupational Series: Career Path: Expected OCS and Papers
	III 0301 - MISCELLANEOUS NH - Business Management and 73 - 76 - 80
	ADMINISTRATION AND PROGRAM Technical Management Professional
	Current Contribution Plan Details
🗧 🗄 CCAS Management 🚽	
	Contribution Plan Effective Date
	10-01-2020
Assessments	
Annual Assessments	Individual Objectives
ACDP Assessments	Job Achievement and/or Innovation:
Closeout Assessments	Considered a functional/technical expert by others in the organization; is regularly sought out by considered a functional/technical expert by others in the organization; is regularly sought out by constrained and assistance.
Grievances	Pursues or creates certification, qualification, and/or developmental programs and opportunities for self and others.
+9+ Licor Management	Guides, motivates, and oversees the activities of individuals and teams with focus on plantitiate Grievance s Employee History ce Cancel of Save

Route a Grievance to Former Supervisor/Pay Pool

- A grievance can be routed from the former supervisor to another supervisor in the former pay pool by accessing the employee's History.
 - Administrator must have **Can Edit History** permissions set in their user profile
- Go to Administrator > User Management > Assigned > History:
 - Past Salary/Compensation > Select applicable FY > Organization Information
 - Select desired supervisor 1
 - Select the Matrix checkbox to populate dropdown with supervisors outside of your assigned pay pool(s) (may need to coordinate with the former pay pool administrator for the name of the new supervisor)
 - Save once done
 - Enter Justification
 - Yes/No email to employee and supervisor.

묘 Home 🗸				
≗r Manager 🗸 👻	2022 Cycle Data for JUN	ICO, DARKEYED		
🍰 Administrator 🚽 👻	General User Information			
 Organization Management Pay Pool Notices 	Organization Information			Save History Record ×
 Archived Appraisals Reports Trusted Agent 	Pay Pool 9009 - 9009 Pay Pool 🗸	Sub Panel 9009-2 - 9009 Sub Panel - Division 2 💌	Office Symbol A Office Symbol	Are you sure you want to update this History Record?
f≡ CCAS Management → ## User Management → Assigned	Career Path NH - Business Management and Tec	Broadband Level hnical X * III X *	Occupational Series 0028 - ENVIRONMENTAL P	Select Option Ve Ves
Archived/Transfer Replace Supervisor 1 Replace Supervisor 2	Supervisor 1 🖬 Matrix ROBIN, AMERICAN (9009) 🗙 💌	Supervisor 2 🗌 Matrix Select Option 💌	Functional Reviewer 🗌 Matrix	Pay Pool Manager Select Option
Replace Functional Reviewer Bulk Add	Salary Information			Email Supervisor and Employee ×
 Bulk Update Email Users 	Locality RUS - Rest of US X 🛪	Locality Rate		Would you like to generate an email to the Supervisor and the Employee?
@ Supervisor - 윤 Employee -	Starting Basic Pay (2022) \$ 81,760	General Pay Increase (GPI) \$ 3,353	Approved CRI \$ 228	No Yes
×	Computed CA \$ 544	Carryover Award \$ 0	Total Award \$ 544	Carce

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CAS2Net Grievance Process – Email Feature and Set Due Dates

 Option to provide additional information in the email notifying the employee that their request to submit a grievance was initiated

Acq CAS2Net 2.	.0		This system is only designed for processing up to CIII and unauthorized disclosure of information is a violation of Email Options ×	jerry lee 🗸
Your Session will expire in 9:37	minutes.			
🖵 Home			If you would like to add additional information to the email sent to	
🏯 System Owner		Annual Asse	the employee, please fill out below.	
ex Dogional Day Managor			Additional Information	
🗳 Manager				
🏖 Administrator	.			
	_			
 Appraisal Status 			Cancel	
Offline Interface		Superviso	r Lever 1. Supervisor Lever 2. Sub-Parlet Manager. Pay Pool	Manager:
Desuisus Quela Data				

• After saving, administrator has the option to set due dates by clicking on the calendar icon.







Grievance Submission and Due Dates

- The General Information panel displays the dates the grievance was received and submitted by the Employee, Supervisor, and Manager. Additionally, the Administrator can set an Employee Due Date, Supervisor Due Date, and Manager Due Date for a grievance.
 - The Due Date fields can also be viewed by the supervisor and manager for reference
 - CAS2Net generated email notifications as the due date approaches and when then grievance is past due

General Information																							•
								Fiscal Yea	r:														
								2023		*													
Supervisor Level 1: LEE, JERRY			Supe	rvisor	Leve	2:				9	Sub-Pa M	a nel N ARY, L	/lanag .AND	er:			Pay F 9000	°ool / / DIST	Pay P RICT,	ool M OF CC	anage)LUME	er: BIA	
Broadband Level: III	0335 -	COM	Occup PUTE	ation R CLE	al Ser RK AN	ies: ID AS	SISTA	ICE		NK -	Ca Admi	nistra	Path: ative Si	uppoi	rt		Exp	ectec 5	d OCS 7 - 61	and R - 65	lange:		
Employee Submit Date:		E	mplo	yee D	ue Da	te:		L		Su	pervis	or Re	ceived	d Date	e:			Supe	erviso	r Due	Date:		
																							í
Supervisor Submit Date:	«	I	Febru	uary :	2024		»				Mana	ager D)ue Da	ate:	_	«		Febr	uary	2024		»	
	Su	Мо	Tu	We	Th	Fr	Sa									Su	Мо	Tu	We	Th	Fr	Sa	
	28	29	30	31	1	2	3		«		Mai	rch 2	024		»	28	29	30	31	1	2	3	
	4	5	6	7	8	9	10		Su	Мо	Tu	We	Th	Fr	Sa	4	5	6	7	8	9	10	
	11	12	13	14	15	16	17		25	26	27	28	29	1	2	11	12	13	14	15	16	17	
	18	19	20	21	22	23	24		3	4	5	6	7	8	9	18	19	20	21	22	23	24	
	25	26	27	28	29	1	2		10	11	12	13	14	15	16	25	26	27	28	29	1	2	
	3	4	5	6	7	8	9		17	18	19	20	21	22	23	3	4	5	6	7	8	9	
									24	25	26	27	28	29	30								
							_		31	1	2	3	4	5	6								



Grievance Status

- To access and review grievances, go to Menu
 > Administrator > CCAS Management > Grievances
- You can refer to an employee's grievance status and determine where he/she is in the grievance process.



Grievance Status	Status Description	
Draft	Employee initiated grievance but hasn't submitted grievance to supervisor.	
Employee Submitted to Pay Pool	Employee submitted grievance. However, the grievance is first routed to the administrator. Pending grievance review, the administrator will take one of the following actions: • Return grievance to employee for modification. • Forward grievance to employee's supervisor if no further employee modifications are required.	
Submitted to Supervisor 1	Administrator reviewed employee grievance and forwarded it to supervisor. The supervisor is reviewing the grievance and drafting recommendation accordingly.	
Supervisor Submitted to Pay Pool	 The supervisor submitted the employee grievance recommendation. However, the grievance is routed to the administrator for review. Pending grievance review, the administrator will take one of the following actions: Return grievance to supervisor for modification - grievance status reverts back to Submitted to Supervisor 1. Forward grievance to pay pool manager if no further modifications are required - grievance status advances to Supervisor Submitted to Pay Pool. 	
Submitted to Manager	 Administrator reviewed employee grievance and supervisor recommendations and submitted it to the pay pool manager. The Manager is reviewing the grievance and making the decision. Pending grievance review, the administrator will take one of the following actions: Return grievance to administrator for necessary action, i.e., return to either employee or supervisor for modification - grievance status reverts back to Supervisor Submitted to Pay Pool. Make decision on employee grievance - grievance status advances to Completed. 	
Completed by Manager	Pay pool manager made a decision on employee's grievance. Upon manager decision, administrator, supervisor, and employee will see grievance status as Completed by Manager . Completed by Manager does not provide a revised Salary Appraisal Form with recalculated OCS, RoR and/or CRI, CA, Carryover, New Base Pay, New Total Pay. See Release.	
Released	Administrator releases grievance with manager's decision to inform employee of the results. Upon release by the administrator, employee can print the revised Salary Appraisal Form with recalculated OCS, RoR and/or CRI, CA, Carryover, New Base Pay, New Total Pay. Employee reviews manager decision and signs grievance at this point.	



Reports > Appraisal Status

Select Appraisal Status Options

Select Fields to Include 🗆 Check All	
Employee Id	C EDIPI
Employee Name	🗆 Email
Office Symbol	Career Path
Broadband Level	Occupational Series
Supervisor 1	Supervisor 1 Email
Supervisor 2	Supervisor 2 Email
Functional Reviewer	Functional Reviewer Email
Sub Papel	Sub-Panel Manager
🗹 Pav Pool	Pay Pool Manager
Component Level	🗆 AcqDemo Start Date
Organization Start Date	Position Start Date
Presumptive Status	Contribution Plan Status
Contribution Plan Date Communicated	Midpoint Status
Midpoint Employee Factor Char Counts	Midpoint Supervisor Factor Char Counts
Midpoint Date Communicated	Mideoiet Free Target Date
Midpoint Sup Target Date	🗹 Pay Pool
Annual Employee Factor Char Counts	Annual Supervisor Factor Char Counts
Annual Date Communicated	Annual Employee Sign Date
Annual Emp Target Date	Annual Sup Target Date
Closeout Status	Closeout Date Communicated
Grievances	ACDP Assessments
Mandatony Ohi	

- Appraisal Status Report provides
 - Grievance Status
 - Grievance Employee Due Date
 - Grievance Employee Submit Date
 - Grievance Supervisor Due Date
 - Grievance Supervisor Received Date
 - Grievance Supervisor Submit Date
 - Grievance Manager Due Date
 - Grievance Manager Received Date

	Α	В	С	D	E	F	G	Н	l I	J	K	L	М	l
								Grievance		Grievance	Grievance		Grievance	
							Grievance	Employee	Grievance	Supervisor	Supervisor	Grievance	Manager	
	Employee		Employee				Employee	Submit	Supervisor	Receive	Submit	Manager	Receive	
1	Id	r EDIPI	Name 🔹	Pay Pool 💌	Annual Status 💌	Grievance Status	Due Date 🔻	Date 💌	Due Date 💌	Date 🔹	Date 🔹	Due Date 💌	Date 🔹	
2					Employee Signed	Supervisor Submitted to Pay Pool		1/24/2024	2/4/2024	1/25/2024	1/25/2024			
3					Employee Signed	Employee Submitted to Pay Pool		1/23/2024						
4					Employee Signed	Submitted to Manager		1/23/2024	2/2/2024	1/23/2024	1/23/2024	2/23/2024	1/24/2024	
5					Employee Signed	Submitted to Supervisor 1		1/24/2024	1/26/2024	1/25/2024		1/29/2024		
6					Released	Not Started								
7					Employee Signed	Submitted to Manager		1/23/2024	2/3/2024	1/24/2024	1/24/2024	2/23/2024	1/25/2024	
8					Employee Signed	Employee Submitted to Pay Pool		1/25/2024						
9					Employee Signed	Submitted to Supervisor 1		1/22/2024	2/3/2024	1/24/2024				
10					Employee Signed	Draft	2/9/2024							
11					Employee Signed	Employee Submitted to Pay Pool		1/24/2024						
12					Employee Signed	Employee Submitted to Pay Pool	2/13/2024	1/25/2024						
13					Employee Signed	Employee Submitted to Pay Pool	2/8/2024	1/24/2024	2/22/2024					
14					Employee Signed	Draft								



Grievance Status Report

- The Grievance Status Report provides a count of grievances in the selected Pay Pool(s) as well as an individual grievance status breakdown.
 - Also included is a breakdown of Grievance Decisions: Granted Request, Granted Request with Adjustment, Denied Request, Denied Request (Timeliness), Denied Request (Prohibited Discrimination)
- To access the report, go to Menu > Administrator > Reports > Fiscal Year
 Based Reports > Select Fiscal Year > Grievance Status Report

С	D	E	F	G	н	1	J	К	L	М	N	0	Р
		Submitted to	Submitted to	Submitted	Submitted		Percent		Granted	Granted Request with	Denied Request	Denied Request Due to	Denied Request Due to
nitiated	Draft	PayPool	Supervisor	to Pay Pool	to Manager	Completed	Complete	Releasec	Request	Adjustment	Request	Timeliness	Prohibited Discrimination
2	o	o	0	0	o	0	0%	2	6	o	o	o	Ó
• —	6		<u> </u>	0	o I	0	0%	4	4	1	7	°	<u> </u>
1			0	0	o I	0	0%	1	o	3	0	0	0
3	Griev:	ance status	0	0	o I	0	0%	3	o	0	9	o Grie	vance
2	0	ounts	0	0	o ,	0	0%	2	3	1	2	0 determin:	ation counts
1	0	Ounts	0	0	o /	0	0%	1	3	0	o	0	
	0	0	6	0	o I	0	0%	1	o	o 🔶	3	ō	6
3	0	0	0	0	o /	0	0%	3	1	5	3	0	0
1	0	0	0	0	o ,	0	0%	1	o	3	0	o	0
2	0	0	0	0	o /	Ó	0%	2	o	6	0	o	0
2	0	0	0	0	o ,	0	0%	2	3	3	0	0	0
1	0	0	0	0	o /	0	0%	4	o	1	11	0	0
1	0	0	0	0	o /	0	0%	1	Ó	1	2	o	0
1	0	o	0	0	o ,	0	0%	1	o	3	0	o	Ō
5	0	0	0	0	o ,	0	0%	5	4	2	9	0	0
1	Ó	o	0	0	o ,	0	0%	1	o	3	0	o	Ō
3	0	0	0	0	o ,	0	0%	3	4	2	3	0	0
1	0	0	0	o	o /	0	0%	1	o	0	3	o	0
2	0	0	0	0	o /	0	0%	2	Ó	0	6	o	0
1	0	o	0	0	o ,	0	0%	1	o	3	0	ō	0
2	0	0	0	0	o ,	0	0%	2	6	0	0	0	0
2	0	o	0	0	o ,	0	0%	2	3	0	3	o	0
1	0	0	0	0	0	0	0%	1	Ó	1	2	o	0
1	0	0	0	0	o ,	0	0%	1	Ó	3	0	ō	0
1	0	0	0	0	ō ,	1	100%	0	o	0	0	o	0
1	0	0	0	0	6	0	0%	1	1	0	2	0	0
								-					
Fotal Initia	at Total Dr	ra Total Employe	Total Submitte	Total Supervisor	r Total Submit	Total Compl	Total Percent Com	Total Rel	Total Granted F	Total Granted Request	Total Denied Requ	Total Denied Request Du	Total Denied Request Due
10	6	6	6	6	6	1	20/	40	20	41	6E	6	6



Grievance Report

- The Grievance Report generates a detailed PDF of the selected Pay Pool(s)/employee(s).
- To access the report, go to Menu > Administrator > Reports > Fiscal Year Based Reports > Select Fiscal Year > Grievance
 - For the Employees filter select the "Include Archived/Transfer" checkbox to include archived and transferred employees in the search.

	Grievance for CA Year: :	ROLINA WF 2021	REN		
Broadband Level: III	Occupational Series: 0301 - MISCELLANEOUS ADMINISTRATION AND PROGRAM	Career Pa NH - Business Ma and Technical Ma Professior	th: inagement inagement nal	Expected (83	DCS:
Job Achievement and/or	Innovation		Categorical Score	Numeric Score	PAQL
Approved Scores			ЗН	83	3
Employee Requested Scores			ЗН	83	5
appropriate knowledge, skills, a and maintains the appropriate q Demonstrates skilled critical thir personal accountability in leadin responsibility. Work is timely, efficient and of a supervision effectively promotes appropriately. Supervisor Recommended So	bilities and understanding of the t ualifications necessary to assum kiling in identifying, analyzing and g, overseeing, guiding, and/or m cceptable quality. Completed wo s commitment to organization goa	echnical requirement e and execute key ac solving complex issi anaging programs ar vrk meets project/pro is. Flexibility, adapta Approval	ts of the job. Achie cquisition and/or g ues, as appropriat nd projects within a gram objectives. I ability, and decisive	ves, demons upport requiri c. Takes and ussigned area Leadership a eness are ex	strates ements. d display as of nd/or ercised
Supervisor Justification	recommend approval of PAOL				
Manager Decision Scores	Granted Req	uest			
Communication and/or T	eamwork		Categorical Score	Numeric Score	PAQ
Approved Scores			3H	83	3
Employee Requested Scores			ЗН	83	5
Employee Justification					
More than effectively communic customers informed of work-rela exceeding well with and in group	ated, verbally and in writing, to co ated issues, developments and st ps, and with others to accomplish	oordinate work and k atuses. Promoted div mission requiremen	eep chain-of-comr verse ideas and inj ts.	nand, coworl puts. Worke	kers and d
Work was timely, ahead of susp	enses and accepted as submitte	d, efficient, and of ac	ceptable quality.	Communicati	ons are



Prior to Releasing Grievance Results

- A grievance marked as "Completed by Manager" means a decision was made by the Manager but still would require the administrator to review and complete the following tasks before releasing the results to the employee:
 - Review the "Summary of Score Change" panel for the revised payout

Summary of Score Change			•
Decision OCS: 100	Decision ROR: 5		
Current CA Computed 2879	Current CA Carryover 0	Current CRI Computed 7269	Current CRI Approved 0
New CA Computed 2879	New CA Carryover 0	New CRI Computed 7269	New CRI Approved 0
Discretionary G	Discretionary CA 300	Discretionary CRI 245	New Base Pay 130291
Generate Zip File			
This record is read-only because it has been released.			

- Confirm User Profile > History > Past Assessments ensure the scores and adjustments to the supervisor narrative were made
- Confirm User Profile > History > Past Salary / Compensation captured the adjustments from the Summary of Score Change panel for CRI, CA, Carryover, New Base Pay as applicable
- Confirm adjustments were duly recorded on the employee's Salary Appraisal Form under Administrator > Reports > Salary Appraisal Forms
- If Organization Management > Organization Details > Grievances Recalculate Time Off Award is set at Yes, then check the revised CA to TOA hours



Release Grievance Results

- To release/communicate grievance results to the employee, go to Menu > Administrator> CCAS Management > Grievances
 - From the table, select preferred employee to view grievance
 - Select **Release to Employee**, then **Yes** to confirm
- After releasing the grievance decision to the employee, grievance status will update from "Completed by Manager" to "Released"
- Request/submit appropriate requests for personnel actions:
 - NOAC 894 General Adjustment
 - NOAC 891 Regular Performance Pay
 - NOAC 886 Lump Sum Performance Payment RB-NILPA
 - As required, NOAC 885 Lump Sum Performance Payment RB-ILPA (Rating Based In Lieu of Pay Adjustment)



Grievance – Return to a Previous Step

• Grievance status – Released

	Return	Cancel	Attachments	
Return the Grievance to previous step	0 a Stat	us Praft		~
Return	- S S	Draft Submitted to Superviso Submitted to Manager	r 1	

• Grievance status – Completed by Manager

Cancel	Save	Return	Release to Employee	Attachments	
Return the Gr	ievance to a s step	Status Draft			~
Ret	urn ")	Draft - Submitte Submitte	d to Supervisor 1 d to Manager		



Grievance – Return to a Previous Step

• Grievance status – Supervisor 1 Submitted to Pay Pool

	Cancel	Save	Return	Submit to Manager	Attachments	
Return th	e Grievance t vious step	o a	Status Draft			~
	Return		Draft Submitted	to Supervisor 1		

• Grievance status - Employee Submitted to Pay Pool

Cancel	Save	Return	Submit to Supervisor	Bypass Supervisor	Attachments
Return the	e Grievance vious step	to a	Status Draft		~
F	Return		Draft		



Grievance – Return to a Previous Step

• Grievance status – Draft – after grievance is returned to employee



Once Grievance status is back to Released – capability to return to a previous step



Return the Grievance to a	Status	
previous step	Draft ~	
Return	Draft - Submitted to Supervisor 1 Submitted to Manager	

Grievance status – Draft – <u>before</u> Employee Submitted to Pay Pool





The pay pool panel/manager's decision is final unless the employee requests reconsideration by the next higher official.

That official would then render the final decision on the grievance outside of CAS2Net



Released Grievance





If you are dissatisfied with my decision in this matter, in accordance with the DoD CCAS Guidance Memorandum, paragraph 7.2., you may request a reconsideration for final review by the next higher official to the Pay Pool Manager. Please contact your <u>Administrators</u> to find out who the next higher official is.

Revised

Any Approved Changes will be reflected on your Salary Appraisal Form.

Manager Overall Feedback

Concur employee should have been rated; this was an administrative oversight..

If you are dissatisfied with my decision in this matter, in accordance with the DoD AcqDemo Operating Guide, paragraph 7.2, you may request a reconsideration for final review by the next higher official to the Pay Pool Panel/Manager by selecting Yes Request to Next Higher Official. And that you acknowledge that you must submit your request within 15 calendar days of the date released by the administrator.

Request to Next Higher Official

No Yes

Added Module



Added Module

20	Admi	nistrator -
	Org	anization Management
	Pay	Pool Notices
	Arc	hived Appraisals
	Rep	orts
	Tru	sted Agent
	í≣ (CAS Management 👻
		Contribution Plans
		Midpoint Assessments
		Annual Assessments
		ACDP Assessments
		Closeout Assessments
		Grievances
		Request to Next Higher Official
	101	User Management 🔹

Added New Role

Acq

Demo

🖵 Home	•
🗟 System Owner	•
🛓 Regional Pay Manager	•
🏝 Next Higher Official	•
Request for Reconsidera	ation
 Grievances 	
🛓 Manager	•
🍰 Administrator	•
Functional Reviewer	•
e Guest Rater	•
Supervisor	•
은 ACDP Approving Official	•



Employee sees Request to Next Higher Official

General Information				•
	Fisca	l Year:		
	20	22 -		
Supervisor Level 1: LEE, JERRY	Supervisor Level 2:	SI	ub-Panel Manager: MARY, LAND	Pay Pool / Pay Pool Manager: 9000 / DISTRICT, OF COLUMBIA
Broadband Level: III	Occupational Series: 0335 - COMPUTER CLERK AND	NK - /	Career Path: Administrative Support	Expected OCS and Range: 49 - 52 - 56

CAS2Net generated Employee Due Date (editable by Administrator)

	Employee Submit Date:	Employee Due Date:	Supervisor Received Date:	Supervisor Due Date:
	10-31-2023		10-31-2023	11-10-2023
	Supervisor Submit Date:	Manager Received Date:	Manager Due Date:	Manager Completed Date
	10-31-2023	10-31-2023		11-2-2023
	Grievance Decision Released Date	Employee NHO Due Date	Employee NHO Submit Date	NHO Received Date
	11-2-2023	11-17-2023		
	NHO Due Date	NHO Completed Date	NHO Decision Released Date	
	01-13-2024			
Referer	nces			
	References			8

a. Federal Register Notice, Vol. 82, No. 216, Thursday, November 9, 2017, Section II.D.6

b. AcqDemo Operating Guide, Chapter 6, Section 6.28

•



 Employee must acknowledge applicability and understanding statement (modified for Next Higher Official process in CAS2Net

Acknowledgment of Applicability and Statement of Understanding

-

- I understand that this is a request for reconsideration and final decision on my CCAS grievance to the FY2023 annual rating.
- b. I understand that the request for reconsideration and final decision on my CCAS grievance does not apply to any mid-point review and/or additional feedback I may have received throughout the rating cycle, rating official recommended ratings of record or any recommended ratings submitted by the sub-pay pool (if applicable).
- c. I understand that my most recent approved OCS and/or Rating of Record (RoR) prior to the subject appraisal year cycle cannot be reduced or lowered as a result of this request for reconsideration.
- d. I understand that if I receive an adjusted OCS and/or RoR as a result of this CCAS grievance, I will receive a revised OCS and/or RoR, a revised Salary Appraisal Form reflecting the adjusted OCS, and the new Expected OCS for the next rating cycle. In addition, a revised RoR would be annotated on the Part I of the CCAS Salary Appraisal Form. Any increase to monetary adjustments of General Pay Increase (GPI), Contribution Rating Increase (CRI), Carryover Award or Contribution Award (CA) resulting from an adjusted OCS will be retroactive to the effective date of the payout, which is the beginning of the first full pay period in January.
- e. I understand that allegations that a rating was based on prohibited discrimination, such as race, color, religion, sex, national origin, age, physical or mental disability, or reprisal may not be processed through the CCAS grievance process and shall result in cancelling the request. If this is based on a prohibited discrimination, you should consult with your human resource specialist.
- f. I am submitting this written CCAS grievance IAW the AcqDemo Operating Guide, Chapter 6, Section 6.28.2.1.
- . I understand that the deciding official's decision on this request for reconsideration and final decision is final and not subject to further review.

Acknowledge

No Yes



• Employee sees Approved Scores, Manager's Decision on the grievance

Approved Scores	Approved Categorical Score	Approved Numeric Score	Approved Perform	ance Sco
Approved scores.	ЗМ	▼ 53	₹ 3	
Manager Decision:	Categorical Score	Numeric Score	Performance Score	•
	3M	▼ 56	▼ 3	
Summary of Basis for Change				
Results and performance significantly e	xceeded objectives and expectations.			
I believe I should have	Categorical Score	Numeric Score	Performance Sco	ore
received a score or	Select Option	 Select Option 	 Select Option 	ı
scores of:				
Basis for Reconsideration for	Final Review			
🖯 🗟 🖶 🔏 🖻 🛱 🕻	5 🧭 🏙 🤷 🖾			
B I ∐ ≟Ξ ⊨ ∈ ₩Ξ ≣				

 Completes basis for reconsideration for final review



 If Supervisor Assessment is checked to Yes, Employee sees Manager Decision on Supervisor Narrative

Job Achievement and/or Innovation	Communication and/or Team	work	Mission Support			
Scores No Yes	Supervisor Assessment NO Yes					
Approved Scores:	Approved Categorical Score	•	Approved Numeric Sco	ere 🗸	Approved Performance Score	~
	Categorical Score		Numeric Score		Performance Score	
Manager Decision:	3M	•	56	~	3	•

Manager Decision to Supervisor Narrative

Ms. Bama produced desired results, in the needed timeframe, with the appropriate level of supervision through the use of appropriate knowledge, skills, abilities and understanding of the technical requirements of the job. Achieved, demonstrated, and maintained the appropriate qualifications necessary to assume and execute key acquisition and/or support requirements. Demonstrated skilled critical thinking in identifying, analyzing, and solving complex issues, as appropriate. Took and displayed personal accountability in leading, overseeing, guiding, and/or managing programs and projects within assigned areas of responsibility. Her contributions and performance have exceeded the objective goals.



Employee completes Basis for Reconsideration for Final Review



• Employee completes Request for Adjustment to Supervisor Narrative

Request for Adjustment to Supervisor Narrative





• Employee sees the remaining two factors

Job Achievement and/or Innovation	Communication and/or Teamw	vork	Mission Support			-
Scores No Yes	Supervisor Assessment					
Approved Scores:	Approved Categorical Score		Approved Numeric Sco	ore	Approved Performance Score	
	ואוכ		54		5	

Job Achievement and/or Innovation	Communication and/or Teamwor	k	Mission Support				
Scores No Yes	Supervisor Assessment No Yes						
Approved Scores:	Approved Categorical Score 3M	~	Approved Numeric Score	•	Approved Performance Score	▼	



- Employee has the option to Complete Offline
- Employee has the options to Withdraw, Save, attach Attachment, Submit to NHO
- CAS2Net will flow to Administrator for review before Submitting to NHO

Summary of Score Change					
Complete Offline No Yes Approved Average Performance Score: 3.0 Approved Overall Performance Score (ROR): 3 Approved Overall Contribution Score (OCS): 54	Average Performance Score: 3.0 Overall Performance Score (ROR): 3 Overall Contribution Score (OCS): 55				
	Withdraw	Cancel	Save	Submit to NHO	Attachments



• Administrator – New Module



• Next Higher Official – New Role





- Request goes first to the Administrator before Administrator Submits to NHO
- NHO sees (as will the Administrator and Trusted Agent)

Employee Requests fo	r Reconsideration				
General Information					-
		Fiscal Year 2022 👻			
	Select	Top Level Organization			
	9000 - 90	00 Macro Free Pay Pool	*		
Employee Requests for Reconsidera	tion – Next Higher Official				Reset Data Table 🗢 🗖
Show 100 🗸 entries				Search:	
Status Q Name Q	Email Q	Pay Pool Q	li	Supervisor 1 Q	Supervisor 2 Q
Submitted to NHO ALA, BAMA	JERRY.LEE@HCI.MIL	9000 - 9000 Macro Free Pay Pe	lool	JERRY LEE	



• NHO sees (as will the Administrator and Trusted Agent)

Request for Reconsideration to Next Higher Official for: BAMA, ALA (ID #249937) (Submitted to NHO)

	General Information			e
		Fiscal	l Year:	
		202	22 🔻	
	Supervisor Level 1: LEE, JERRY	Supervisor Level 2:	Sub-Panel Manager: MARY, LAND	Pay Pool / Pay Pool Manager: 9000 / DISTRICT, OF COLUMBIA
	Broadband Level: III	Occupational Series: 0335 - COMPUTER CLERK AND ASSISTANCE	Career Path: NK - Administrative Support	Expected OCS and Range: 49 - 52 - 56
	Employee Submit Date:	Employee Due Date:	Supervisor Received Date:	Supervisor Due Date:
	10-31-2023		10-31-2023	11-10-2023
	Supervisor Submit Date:	Manager Received Date:	Manager Due Date:	Manager Completed Dat
	10-31-2023	10-31-2023		Manager Completion Dat
	Grievance Decision Released Date	Employee NHO Due Date	Employee NHO Submit Date	NHO Received Date
La Datas	Release date to employee	15 calendar days after release of grievance to employee	XX-XX-XXXX	XX-XX-XXXX
ie Dates	NHO Due Date	NHO Completed Date	NHO Decision Released Date	
	60 calendar days after Employee NHO Submit Date			

• References

References	8
a. Federal Register Notice, Vol. 82, No. 216, Thursday, November 9, 2017, Section II.D.6	

b. AcqDemo Operating Guide, Chapter 6, Section 6.28



 NHO sees (as will the Administrator and Trusted Agent) Acknowledgment Statement

Acknowledgment of Applicability and Statement of Understanding

- a. I understand that this is a request for reconsideration and final decision on my CCAS grievance to the FY2023 annual rating.
- b. I understand that the request for reconsideration and final decision on my CCAS grievance does not apply to any mid-point review and/or additional feedback I may have received throughout the rating cycle, rating official recommended ratings of record or any recommended ratings submitted by the sub-pay pool (if applicable).
- c. I understand that my most recent approved OCS and/or Rating of Record (RoR) prior to the subject appraisal year cycle cannot be reduced or lowered as a result of this request for reconsideration.
- d. I understand that if I receive an adjusted OCS and/or RoR as a result of this CCAS grievance, I will receive a revised OCS and/or RoR, a revised Salary Appraisal Form reflecting the adjusted OCS, and the new Expected OCS for the next rating cycle. In addition, a revised RoR would be annotated on the Part I of the CCAS Salary Appraisal Form. Any increase to monetary adjustments of General Pay Increase (GPI), Contribution Rating Increase (CRI), Carryover Award or Contribution Award (CA) resulting from an adjusted OCS will be retroactive to the effective date of the payout, which is the beginning of the first full pay period in January.
- e. I understand that allegations that a rating was based on prohibited discrimination, such as race, color, religion, sex, national origin, age, physical or mental disability, or reprisal may not be processed through the CCAS grievance process and shall result in cancelling the request. If this is based on a prohibited discrimination, you should consult with your human resource specialist.
- f. I am submitting this written CCAS grievance IAW the AcqDemo Operating Guide, Chapter 6, Section 6.28.2.1.
- g. I understand that the deciding official's decision on this request for reconsideration and final decision is final and not subject to further review.

Acknowledge



• NHO sees (as will the Administrator and Trusted Agent)

Job Achievement and/or Innovation		Communication and/or Teamw	ork Mission Su	pport	•
No Request	Granted Request	Granted Request with Adjustment	O Denied Request	O Denied Request Due to Timeliness	O Denied Request Based on Prohibited Discrimination

If Employee toggled Scores to Yes



NHO sees (as will the Administrator and Trusted Agent)

Approved Scores:	Approved Categorical Score		Approved Numeric Score		Approved Performance Score	
	3M	*	53	*	3	
Manager Decision:	Categorical Score		Numeric Score		Performance Score	
5	ЗМ	-	56	*	3	*
Freedows - Downstand	Categorical Score		Numeric Score		Performance Score	
Employee Requested	categorical score		Numeric Score		l'enormance score	
Adjustment:	3M	~	57	*	5	*
Summary of Basis for Change						
Results and performance significantly excee	eded objectives and expectations.					

• NHO (Administrator/Trusted Agent) enters decision

Next Higher Official	Categorical Score	Numeric Score		Performance Score	
Decision:	: •		•		•



• Next Higher Official sees Employee Basis for Reconsideration for Final Review

Basis for Reconsideration for Final Review



 Next Higher Official must complete Next Higher Official Summary of Basis for Adjustment (option for Administrator to enter NHO Summary of Basis for Adjustment)

Next Higher Official Summary of Basis for Adjustment

Upon final review, the request for increase in OCS is approved because Ala, Bama contributions and performance did exceed the objective goals for the rating period that resulted in \$3.25 million in cost savings for the project compared to the initial projection \$1.3 M. In addition to the savings of \$2.925 million, the deployment to our warfighters was two years sooner then projected.

The Performance Score should be Outstanding Level 5 is also approved as the Manager stated "Results and performance significantly exceeded objectives and expectations".



- If Employee toggled Supervisor Assessment to Yes
- Next Higher Official sees Manager Decision to Supervisor Narrative



 Next Higher Official sees Employee Basis for Reconsideration to the Supervisor Narrative

Basis for Reconsideration for Final Review

My contributions and p savings for the entire fi savings and advance th	performance have exceeded the objective goals. The innovation to the project resulted in \$3.25 million in cost scal year. The initial projection was \$325,000 per quarter. This was an overall savings of \$2.925 million in e project by two years closer to production and deployment to our warfighters.
My Performance Score exceeded objectives an	should be Outstanding Level 5 as supported by the Manager's decision "Results and performance significantly Ind expectations".
	Characters: 0/4000 🖌
Auto Save Timeout: 300	*Character count may differ from Microsoft Word



• Next Higher Official sees Request for Adjustment to Supervisor Narrative

Request for Adjustment to Supervisor Narrative



 Next Higher Official must complete Next Higher Official Decision on Supervisor Narrative with option to copy employee adjustment, copy manager adjustment, or enter NHO adjustment (option for Administrator to enter NHO Decision on Supervisor Narrative)

Next Higher Official Decision on Supervisor Narrative

Copy Employee Adjustment

Copy Manager Decision

Ms. Bama produced desired results, in the needed timeframe, with the appropriate level of supervision using appropriate knowledge, skills, abilities and understanding of the technical requirements of the job. Achieved, demonstrated, and maintained the appropriate qualifications necessary to assume and execute key acquisition and/or support requirements. Demonstrated skilled critical thinking in identifying, analyzing, and solving complex issues, as appropriate. Took and displayed personal accountability in leading, overseeing, guiding, and/or managing programs and projects within assigned areas of responsibility. Her contributions and performance have exceeded the objective goals. The innovation to the project resulted in \$3.25 million in cost savings for the entire fiscal year. The initial projection was \$325,000 per quarter, resulted in \$2.925 million in savings for the project.



• Same process for the other two factors

Job Achievem	ent and/or Innovation	Communication and/or Teamwork	Mission Suppor	rt		-
۲	0	0	0	0	0	
No Request	Granted Request	Granted Request with Adjustment	Denied Request	Denied Request Due to Timeliness	Denied Request Based on Prohibited Discrimination	
Scores No Yes		Supervisor Assessment				
Approved S	Scores:	Approved Categorical Score	Approved Nume	eric Score	Approved Performance Score	
		3M •	54	▼	3	*

Job Achievem	ent and/or Innovation	Communication and/or Teamwork	Mission Suppo	rt		-
No Request	Granted Request	Granted Request with	O Denied Request	O Denied Request Due to Timeliness	O Denied Request Based on Prohibited	
Scores No Yes		Supervisor Assessment		nincine33	Distrimination	
Approved Scores:		Approved Categorical Score 3M	Approved Num	eric Score	Approved Performance Score	•



-

-

CAS2Net Next Higher Official – A Preview

CAS2Net re-calculates

Summary of Score Change

Decision Average Performance Score: 3 Decision Overall Performance Score (ROR): 3 Decision Overall Contribution Score (OCS): 55	Average Performance Score: 3 Diverall Performance Score (ROR): 20verall Contribution Score (OCS): Requested Overall Performance Score (ROR): 3 Requested Overall Contribution Score (OCS): 56		
Approved CA Computed 7841	Approved CA Carryover 0	Approved CRI Computed 3035	Approved CRI Approved 3035
New CA Computed 4236	New CA Carryover 0	New CRI Computed 3035	New CRI Approved 3035
Discretionary G 0	Discretionary CA 0	Discretionary CRI 0	New Basic Pay 62425

NHO Closing Statement

Next Higher Official Closing Statement

Any approved changes will be reflected on your Salary Appraisal Form.

This is the final agency decision regarding your request for reconsideration of your CCAS rating of record.

• Or

Due to the Next Higher Official choosing to deny the request for reconsideration, there will be no changes to your Salary Appraisal Form.

This is the final agency decision regarding your request for reconsideration of your CCAS rating of record.

• NHO completes review ... Sign and Finalize



CAS2Net generated email to Administrator

DoNotReply@mail.mil (External Sender) Request for Reconsideration Completed by Next Higher Official A CAS2Net 2.0 Request for Reconsideration of a Grievance for fiscal year #### was completed by NHO

 Administrator reviews, ensure User Profile > History > Past Assessments > Past Salary / Compensation > Salary Appraisal Form match NHO decision. Prepare and forward/submit all required personnel actions retroactive to the effective date (first day of the first full pay period in January).



CAS2Net generated email to Employee, Supervisor, and Manager



 DoNotReply@mail.mil
 (External Sender) Request for Reconsideration Released by Supervisor
 7:3

 A CAS2Net 2.0 Request for Reconsideration of a Grievance for fiscal year ##### was released by Supervisor
 7:3

6:27 AM



- Next Higher Official Deployment Timeline
 - 7 February: CAS2Net Training Unit Acceptance Test
 - 21 February: CAS2Net Production



Grievance in CAAS2Net - Things to Remember

- CAS2Net won't allow a grievance to be initiated for/by the employee until the employee has either signed the annual assessment and/or the administrator waived the signature requirement for the employee with justifiable reason(s) in CCAS Management > Annual Assessments > Employee > select "Employee Unavailable for Signature." See User Guide under Administrator > Grievances > Enable Grievances.
- 2. The Administrator/Super User facilitates, oversees, and administers the grievance process. *See User Guide under Administrator > Grievances > Grievance Overview*.
- 3. Setting a Grievance Window allows the employee to file a grievance on their own vs through the Administrator. However, the Administrator will have the ability to initiate a grievance with or without a Grievance Window.
- 4. To route a grievance to a former supervisor in the former pay pool, see slide 26 for guidance.



Planning for FY24 End of Cycle



- Tuesday 1 Oct 2024
 - CAS2Net activates end-of-cycle modules: Appraisal Status, Offline Interface and Previous Cycle Data, Sub-Panel Meeting, CMS Online, Macro-Free Sub-Panel Meeting, Macro-Free CMS
 - Pay Pool Notices with 2024 Sub-Panel Meeting Spreadsheet, 2024 CMS, and 2024 Pay Pool Analysis Tool
- Thursday 21 Nov 2024 start Not Final Reports / Data Complete Reports
- Friday 13 Dec 2024 Initial Upload
- Wednesday 8 Jan 2025– Final Upload
- 12 to 25 January 2025 First Full Pay Period in January
- 17 Jan 2025 at 12:00 pm ET PMO marks pay pools Completed
- NLT 21 Jan 2025 PMO post pay transactions to regional pay offices



2024 Open Forum Schedule

- ✓ 01 February, 1pm 2:30pm ET: CCAS Grievance, (T) Next Higher Official Process
- 07 March, 1pm 2:30pm ET: Assigning Mandatory Objectives, Mid-Point Review, Additional Feedback, and Closeout Assessment
- 04 April, 1pm 2:30pm ET: Communicating with AcqDemo Program Office on CAS2Net and CCAS Issues
- 02 May, 1pm 2:30pm ET: Reports FY-based Reports & Current Settings Reports
- 06 June, 1pm 2:30pm ET: Macro Free Sub Panel Spreadsheet and Compensation Management Spreadsheet (CMS) Introduction
- 11 July, 1pm 2:30pm ET: Creating Sub-Organization Levels and Assigning Sub-Panel Managers, and User Role Assignments
- O1 August, 1pm 2:30pm ET: CCAS Spreadsheet Test Schedule (Offline Sub-Panel Meeting Spreadsheet, Offline CMS, Macro Free versions, and CAS2Net Online versions)
- 05 September, 1pm 2:30pm ET: Post Cycle Modules (Appraisal Status, Offline Interface, Previous Cycle Data, Sub-Panel Meeting, CMS Online, and Macro-Free CMS)
- 12 September, 1pm 2:30pm ET: Transfer, Archive and Post Cycle Activities
- 19 September, 1pm-2:30pm ET End of Cycle Checklist
- 26 September, 1pm-2:30pm ET: Sub Panel Spreadsheet and CMS (Offline, Online, and Macro-Free)
- 03 October, 1pm-2:30pm ET: Discrepancy Reports
- 10 October, 1pm-2:30pm ET: Lock/Unlock Supervisor 1, Sub-Pay Pool and Pay Pool
- 17 October, 1pm-2:30pm ET: Pay Pool Analysis Tool (PPAT)
- 07 November, 1pm-2:30pm ET: Initial and Final Upload
- 21 November, 1pm-2:30pm ET: Not Final Reports and Data Complete Reports
- 05 December, 1pm-2:30pm ET: Grievance/Grievance Window



Open Forum Questions?

AcqDemo.Contact@dau.edu

Erin.Murray@dau.edu

jerry.lee@dau.edu